

APCC – General Meeting – 21 March 2018

Venue: Emmanuel Centre, 9-23 Marsham Street, London, SW1P 3DW

Item No.	Title
1.0	<p>Item Title: Welcome and Minutes</p> <p>Key Updates (speakers):</p> <ul style="list-style-type: none"> ▪ PCC David Lloyd (APCC Chair): Welcomed everyone to the meeting. ▪ He noted that colleagues were meeting days after the Salisbury incident, and suggested that there could be a role for the APCC in supporting PCCs in the event of similar emergencies. He suggested this as an item for consideration at an upcoming APCC General Meeting. ▪ He provided an update from the APCC Board Meeting, on 20 March 2018, referencing PCC subscriptions to the APCC and some further budget considerations. ▪ He then noted the need for further work on the APCC articles of governance and proposed the APCC political groups as a forum for considering them. He said the articles would be discussed in the coming period to ensure that any changes are agreed ahead of the July AGM. ▪ PCC Matthew Scott: Provided an update on Force Managements Statements (FMS), thanked his colleagues for their co-operation, and said that the revised FMS template had been shared by the APCC for members’ consideration. ▪ He noted, in brief, key changes that had been achieved: he said the new guidance reflected the importance of Police and Crime Plans (PCPs) locally, and now obliged Chief Constables to make reference to the local PCP when completing the FMS. ▪ He also referenced colleagues’ concerns about how local partnerships and collaboration were and were not reflected in FMS, and the challenge they represented in terms of collecting data. He said the new template included a section to record where a lack of partnership data may inhibit the assessment. ▪ He said that HMICFRS had now provided information on how to complete the template, step by step. He described how the template had been simplified, and included greater flexibility. ▪ He referred to the HMICFRS PEEL: Police Effectiveness 2017 report, due to be published on 22 March 2018. He discussed his engagement with HMICFRS to prepare an APCC statement on the report. ▪ Matthew Scott then provided a brief overview of the APCC Deep Dive on mental health and policing, which has taken place on 20 March 2018, and noted that both the APCC and NPCC were represented on the Mental Health Act Advisory Panel. ▪ The Chair noted the Minutes of the previous APCC General Meeting on 25 January 2018, and colleagues agreed to them. ▪ The Chair discussed the issue of protection for PCCs, and he noted that HMRC had produced technical guidance on making tax claims for security spending which would be circulated shortly. He also cited the Committee on Standards in Public Life’s report on ‘Intimidation in

	<p>Public Life’, and suggested that there may be opportunities for the APCC to raise concerns about security through his upcoming meeting with the Committee’s Chair.</p>
<p>2.0</p>	<p>Item Title: Mike Cunningham, Chief Executive, College of Policing</p> <p>Key Updates (speakers):</p> <ul style="list-style-type: none"> ▪ PCC Stephen Mold: Outlined his position representing PCCs on the board of the College of Policing (CoP), and he welcomed Mike Cunningham to the meeting. ▪ He discussed raising PCC views with Mike Cunningham and other members of the CoP board, and he provided context on the relationship between the Home Office and CoP. ▪ He introduced Mike Cunningham, and he stated his confidence as a member of the CoP board that they had made the right appointment. ▪ Mike Cunningham: Thanked the PCCs for the invitation to speak at the meeting, and he made reference to the progress made on FMS. ▪ He referenced a conversation with frontline officers Merseyside, during in his first week in the role, noted their concerns about training and suggested that speaking with them had shaped his thinking about the role of CoP. ▪ He outlined the challenges to CoP around relevance, currency and connection – and suggested that the CoP need to consider how to most effectively fulfil its fundamental role in supporting the police service to improve. ▪ He noted the importance of engaging with, and listening to, stakeholders. He announced that he had commissioned a stakeholder engagement plan. ▪ He stressed the importance of clarity on the purpose of CoP, and he said there was a need to coherently align CoP priorities with those of other policing bodies. ▪ He described the first stage of police reform as encompassing the introduction of PCCs, CoP and the increased independence of HMICFRS. He suggested that the next phase of policing reform would be focused on the workforce, and he mentioned the following as examples of priorities during this phase; leadership development, continuous professional development, skills recognition, individual performance management, and accountability. ▪ He described the ongoing need to improve diversity in recruitment, retention and progression. ▪ He also suggested that there needed to be a focus on workforce wellbeing, and said that huge strides forward had been made in this area but that there was more to do. ▪ He described the CoP as the conduit through which knowledge is held and disseminated, and he noted the importance of ensuring this knowledge is available in quick time to support operational decision making. ▪ He outlined his view that the CoP is not primarily positioned to be a training body, but rather as an enabler of workforce reform and knowledge sharing. He said that there is a role for CoP as a standard setter, but he suggested that this task involved the police service and PCCs too. ▪ He discussed his thoughts on the need for improved coherence of national policing bodies, and he focused on how to make sure these bodies can work together effectively. ▪ He said he intended to visit PCCs and improve his understanding of their positions on a number of issues.

	<ul style="list-style-type: none"> ▪ He flagged the challenge to policing in advance of the spending review, and he said that CoP would play its part in evidencing and delivering efficiency and reform within policing. ▪ He closed by communicating his delight at being appointed as Chief Executive of CoP, and he restated his commitment to speaking to PCCs around the country.
3.0	<p>Item Title: National Technology Programmes</p> <p>Key Updates (speakers):</p> <ul style="list-style-type: none"> ▪ PCC Katy Bourne: Provided a brief update about the current work of the Police ICT Company. ▪ She noted that the new CEO, Ian Bell, had started in post and had proposed a ‘100 day’ plan of improvements and changes. She suggested that the Police ICT Company had a leading role, in partnership with the National Commercial Board, to deliver approx. £50 million savings in police ICT. ▪ She referred to three big savings initiatives; the results of a CIPFA review, work on a national mobile SIM deal and a deal on resale management with a renegotiation with IT resellers. ▪ She introduced the speakers for this item; Supt. Mike Loebenberg (Programme Lead, Digital Public Contact, Digital Policing Portfolio), David Bailey (Social Media Project Lead, Digital Public Contact) and Supt. Tim Rowlandson (Business Change Lead, Thames Valley and Hampshire Police). ▪ Speakers: Outlined the Single Online Home (SOH) for policing, as one of four strands of work within the Digital Public Contact Programme of Digital Policing (the other three being use of social media, the future of Police.uk and the development of a National Portal.) ▪ They suggested that the SOH has been designed to be more than a website – with 38 different services that enable the public to interact with police, it will provide an indispensable ‘digital front counter’ for the public to report and/or access policing services. ▪ They referred to the recently re-developed Metropolitan Police website, which they said has been very much ‘built for the public’ with over 2000 people directly involved in designing and testing the service. They said that the new SOH had been leveraged from this site. ▪ They discussed how SOH would be owned by policing with a stakeholder model of governance for the forces that decide to ‘on-board’ and join the new service. They noted the approach of making sure each force can offer a range of nationally consistent online services to the public, but with their own local identity. ▪ They noted that a proof of concept version of SOH is currently being piloted in beta form in Thames Valley and Hampshire, with road traffic incident reporting going live in TVP earlier this year. ▪ They outlined the encouraging experience of the MPS website, with 51,000 online reports in the first 6 months and over 10% of crimes are now being reported online. ▪ They suggested that the development of the SOH will provide large benefits to policing for a relatively small investment – DPC is receiving £29 million of funding though PTF and a shared digital platform across all 43 forces will cost about £3.9 million a year. They compared it to a total of £264 million over ten years for 43 forces to individually develop and run their own platforms. ▪ They said that DPC are looking for expressions of intent from 17 forces in addition to MPS, TVP and Hants, to commence onboarding from October this year. ▪ PCC Anthony Stansfeld (Thames Valley) pointed to the benefits for his force of the proof of concept trial in his area, and he noted that with relatively little publicity, online reporting had

	<p>already taken off. He suggested that with a full online service and greater publicity it was clear that more and more crime was going to be reported this way and the benefits, particularly relieving their hard-pressed call centre, were very clear.</p> <ul style="list-style-type: none"> ▪ Finally, it was noted that about 20 PCCs have their own websites linked to their force website, and they suggested that it was therefore important that a bespoke offer for OPCCs is available later this year when these forces are making their decisions about on-boarding. ▪ Speakers: Chris Walker (Associate Partner, Chaucer Digital) and DCC Richard Morris (Business Change Lead, Operational Communications in Policing) provided an overview of the national technology landscape. ▪ They noted that there are 17 major national technology programmes relevant to policing that are currently at various stages of development and implementation. ▪ They explained that the three major Home Office law enforcement programmes – Home Office Biometrics (HOB), National Law Enforcement Data Service (NLEDS) and Emergency Services Mobile Communications Programme (ESMCP) – account for the lion’s share of resources, and updated on the progress made with each. ▪ Regarding ESMCP, they suggested that it was likely there would be significant change to the programme and an extended timescale. They said that a new Programme Director had been appointed and an announcement about the future of the Programme was expected by July. ▪ They said Chaucer was working with the programmes to develop a bespoke ‘map’ of ‘Force Delivery Milestones’ (FDMs) to show how and when programmes will land in each of the 43 forces. They noted that this will be available as an online tool for forces and should be available for OPCCs as well. They suggested that further information on FDMs would be circulated to PCCs later in the year as it becomes available. ▪ Regarding the Information Management and Operational Requirements Co-ordination Committee (IMORCC), chaired by Cmsr Ian Dyson of the City of London, they said that it provided a focal point for the operational coordination of the technology landscape. ▪ They raised the development of a new Business Change Council, to be chaired by a Chief Constable, working with IMORCC to determine the operational requirements of policing for technology and to drive the business change that is required in policing to ensure that new technologies land effectively in forces. ▪ They suggested that a paper would be submitted to Chiefs’ Council in April and would also be considered by the APCC Police Technology and Digital Portfolio Group in May. ▪ Finally, the General Meeting was notified by the speakers about the third cycle of National Technology Roadshows to forces that will run on a regional basis in May and June this year. They proposed that there would be a greater role for PCCs, alongside Chief Constables, in this cycle.
Lunch	
4.0	<p>Item Title: Key Forensic Services (KFS) briefing and proposed way forward</p> <p>Key Updates (speakers):</p> <ul style="list-style-type: none"> ▪ PCC Mark Burns-Williamson: Informed members that KFS, a significant forensic service provider contracted by over 30 forces went into administration over the weekend of 29th January 2018.

	<ul style="list-style-type: none"> ▪ He explained that, due to the risks of an unmanaged exit from the market, a Gold Group (comprising legal and commercial advisors,) supported by the APCC, had agreed funds be made available to the Administrator to ensure that cases were progressed. ▪ He said that the issue has continued to be managed under DCC James Vaughan’s leadership, with a new owner now in place. ▪ He acknowledged wider issues including the role of the NPCC, APCC and Home Office and said that they would need further discussion. ▪ PFCC Roger Hirst: Provided an update on the financial/commercial elements of KFS. ▪ PCC David Lloyd: Acknowledged the work of PCC Mark Burns-Williamson and PFCC Roger Hirst in assisting in the resolution of the immediate issue. ▪ He described the wider issue of how the APCC might respond in the future, including who should be contacted and how funds could be committed or not. ▪ He suggested that a task and finish group be formed to report back to the May meeting providing options for further discussion, acknowledging members may have varying views. ▪ He proposed that the membership of this group should include, as a minimum, the APCC, Association of Police and Crime Commissioners’ Chief Executives (APAC²E), National Police Chiefs’ Council (NPCC), Police and Crime Commissioners Treasurers’ Society (PACCTS) and the Home Office.
	<p>Key points raised by PCCs (Q&A):</p> <ul style="list-style-type: none"> ▪ There was wide acknowledgement from all members of the efforts carried out by PCC Mark Burns-Williamson and PFCC Roger Hirst, including the leadership of DCC James Vaughn in resolving a very difficult issue. ▪ General support was given for the requirement for options to be explored for further discussion at future meeting and the creation of a task and finish group as described by the chair.
5.0	<p>Item Title: Police Funding Settlement 18/19 – Delivering Efficiencies</p> <p>Key Updates (speakers):</p> <ul style="list-style-type: none"> ▪ PFCC Roger Hirst: Highlighted how important delivering savings on procurement and shared services was as a leading indicator of the service’s commitment to efficiency, and he suggested that this would be critical with regard to the following year’s settlement. ▪ He emphasised the importance of an appropriately funded programme of work to progress the resources submission, and noted that this issue was also being raised at the NPCC. There were no objections from the floor to the APCC supporting this work. ▪ He suggested it would be important to confirm that action on transparency regarding reserves – how they would be spent or used in due course – had been taken, including the presentation of this information online. ▪ Lynda McMullan: Explained that the National Commercial Board (NCB) was set up to help ensure delivery of the Home Office target of £350m of procurement savings by 2020 as well as look at how other savings could be made, including in shared services. ▪ She said that progress had already been made with forces having reported procurement savings of £273m by Q3 2017/18, and suggested the key issue was how to unlock further savings.

	<ul style="list-style-type: none"> ▪ She explained that the NCB had worked with a consultancy called PROXIMA to identify and develop 11 category strategies for delivering further savings. She said that they had identified, with a high-medium degree of confidence, £102m of additional savings. ▪ On shared services, she said that benchmarking work by CIPFA had identified £20m of potential savings that while not easy to deliver could be made. ▪ She discussed workstreams looking at enablement (improving the recording of information and on a consistent basis across forces), commercial models (looking at what areas would benefit from working collectively) and Estates (including looking at revenue raising). ▪ She outlined the plan to clarify to the Nick Hurd MP, Minister for Policing, the level of savings that were possible, and outline some quick wins, including a breakdown by category, including on ICT. ▪ PCC Paddy Tipping: Highlighted the need to deliver these savings to ensure there was flexibility with the precept, and emphasised that the Police Transformation Fund (PTF) had been important in helping to deliver these savings. ▪ He explained to members that the PTF in the following year would be focused on big national transformational projects, and that the ongoing costs of these programmes once established would be funded by PCCs. He said he would keep PCCs updated on the apportionment of the costs. ▪ He noted that the governance model would need to address what would be delivered at local, regional and national level. ▪ He mentioned that the Police ICT Company had a new CEO and a 100-day plan and was seeking PTF funding to develop its capacity. He suggested there was a role for PCCs in capitalising the Police ICT Company.
	<p>Key points raised by PCCs (Q&A):</p> <ul style="list-style-type: none"> ▪ Existing savings in various forces were noted, including estates and vehicle procurement, and questions were asked about where additional savings would be coming from.
H	<p>Item Title: National Work / Portfolio Briefings</p> <p>Key Updates (speakers):</p> <ul style="list-style-type: none"> ▪ PCC Martyn Underhill: Regarding Brexit, he said noted interest in ensuring that policing issues are appropriately addressed during the negotiations, and he sought feedback from members on the best way to do this within the APCC structures. ▪ He noted a number of related issues around ports, immigration, modern slavery, policing powers and key law enforcement multilateral bodies. ▪ PCC Vera Baird: Noted that the Victims Portfolio Group had met with the Minister of Justice to discuss devolution of victims’ services. ▪ She said that they wanted PCCs to be sounded out on local compliance of some elements of Victims Code, to be monitored and enforced via Local Criminal Justice Board (LCJB), with an expectation that PCCs would chair. ▪ She said that when the details were shared, and if PCCs responded positively, that this would be laid out in the LCJB Protocol. She added that the national enforcer would be the National Criminal Justice Board. ▪ She noted that they would be writing to PCCs for their views.

	<ul style="list-style-type: none"> ▪ PCC Hardyal Dhindsa: Explained his intention to provide an update on hate crime, as well as alcohol and substance misuse. ▪ He raised with colleagues a briefing note that had been sent out regarding ‘Attack a Muslim’ letters sent to individuals. He explained the content of the briefing note, including guidance to Chief Constables about the policing response and an update on the ongoing investigations. ▪ He encouraged colleagues to use police comms to send out positive messages of support for Muslim communities. ▪ Regarding Alcohol and Substance Abuse, he noted the reach and significance of the issue. He said that this was a problem that could not be solved by policing alone. ▪ He updated members on his proposals to arrange a Chatham House rules meeting with alcohol industry leaders to discuss effective evidencing and co-ordination of industry funded schemes. He also stated his interest in engaging with public health bodies. ▪ He suggested that he would be interested in PCCs own local connections and contacts, and he said he was looking a more national joined-up initiative. ▪ On drugs policy, clarified the difference between drug consumption rooms and heroin-assisted treatment. ▪ He welcomed local action on this, and noted that whilst the Portfolio Group would be focused on areas of consensus, he would continue to support individual PCCs innovating and pushing the boundaries locally. ▪ He repeated the invitation to join the next Portfolio Group meeting, and said that an invitation would be sent out by the APCC. ▪ PCC Julia Mulligan: Noted that the Rural Crime Network would soon be announcing a second survey, and she encouraged PCCs to promote it in their areas. ▪ In relation to this, she added that the Rural Crime Network would be sending out a pack for local use, and she suggested that this would be a great opportunity for PCCs to get out and engage with rural communities.
7.0	<p>Item Title: AOB / Close</p> <ul style="list-style-type: none"> ▪ There were no AOBs. The Acting Chair (PCC Julia Mulligan) closed the meeting.
Meeting Close	